# "Building Relationships and Managing Your Network"







Presented by: Odell L. Brown, CIA, CPA, PHR

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# Odell L. Brown (Retired) At-A-Glance



## **Career Awareness & Development:**

- Targeted Coaching & Mentoring
- Career Transitions Resources
- Accounting Career Awareness Program (ACAP); see www.dallasacap.com
- Adjunct Human Development Professor
- College Internship Program

#### **Human Resources & Training:**

- ADA/Career Transitions Resources
- Business Acumen
- New Leader Onboarding
- HR Workshop
- Emerging Leadership Development Program
- ERP Implementations (PeopleSoft, SAP)
- Instructional Design/Facilitation
- College Relations and Recruiting
- College Internship Program
- Continuing Education for 120 CPAs

## **Accounting & Auditing:**

- Adjunct Accounting Professor
- VP--Financial & SEC Reporting
- Internal Audit Director
- Public Accounting

#### **Education & Certifications:**

- Harvard Business School (Executive Leadership Development Institute)
- Master's in Professional Counseling
- Master's in Human Resources & Training
- · Bachelor's in Accounting
- Certifications: CIA, CPA, PHR

#### **Past Employers:**

- MPrints (Owner)
- Southwest Airlines Co. (Retired)
- North Lake College
- Associates First Capital Corporation
- KPMG LLP



#### **Accountants Can:**

- Make a lot of money
- Travel to interesting places
- Meet a lot of interesting people
- · Own their own businesses
- Have many different job experiences

## **Some Careers in Accounting/Finance:**

- Public Accounting
- Corporate Accounting
- Tax Accounting
- Entrepreneur
- Professor
- Non-Profit
- Information Technology

## Some Keys to Success:

- Strong Desire to Succeed; Strong Work Ethic; Strong Communications Skills
- Ability to Handle Confidential Information
- Flexible; Perseverance; Good Computer Skills; Attention to Detail
- Strong Leadership Skills; Project Management Skills
- Strong Ability to Network
- Be Socially Acceptable, Technically Competent; Politically Astute

# **Definition: Relationships**

The way in which two or more people, groups, countries, etc., talk to, behave toward, and deal with each other.

# **Definition: Networks**

The exchange of information or services among individuals, groups, or institutions, specifically: the cultivation of productive relationships for employment or business.

Business networking is leveraging your business and personal connections to bring you a regular supply of new business.

Rule of Thumb: Don't waste your time networking if you are not prepared to develop win-win relationships.

# Networks...

- Are internal and external to the organization.
- Provide one another with information, support, or advice to accomplish individual or group goals.
- Are sometimes based on criteria such as influence, skills, experience, position, etc.
- Are built and nurtured on an ongoing basis.

# Do's and Don'ts of Networking

- Mistake #1: Talking About Yourself—All the Time
- Mistake #2: Expecting A Job
- Mistake #3: Not Saying Thanks
- Mistake #4: Forgetting to Follow Up

# Mistake #1: Talking About Yourself— All The Time

## You:

- Talented,
- Eager
- Ambitious
- Lots of ideas to share
- Want people to know who you are and what you do

- Be sincerely interested in other people and their success (mutual interest, genuine concern)
- Develop lateral and vertical networks

# Mistake #2: Expecting A Job

## You:

- Looking for a new job
- Have an agenda
- Have personal goals, ambitions

- Do your research before the event
- Provide some value (volunteer; act as a resource; work on a committee or special project)
- Join professional organizations
- Read professional journals to keep current

# Mistake #3: Not Saying Thanks

## You:

- Met a contact who provided you a lead
- Got sound advice from someone
- Got a good referral from someone
- Was mentored by someone

- Show gratitude; treat people with respect
- Take notes
- Remember names, roles; develop interpersonal skills
- Leave a favorable impression

# Mistake #4: Forgetting to Follow Up

## You:

- Met someone who provided value or service
- Don't remember their name, role
- Allowed too much time to elapse before the next contact

- Stay accountable
- Don't be a leach (take but don't give)
- Think "relationships" not just "networking" (don't just contact network members when you need help)

# Leveraging Your Networks

- Recognize the value of networks.
- Identify the people to include in your network.
- Build your network.
- Establish networks outside your organization.
- Strengthen your network.
- Leverage networks to get things done.
- Maintain your network.

# **Network Evaluation: A Checklist**

Do you have a clear idea of what you NEED from a network? Have you analyzed what you have to OFFER other members of your network (skills, influence, information)? Do your colleagues contact you frequently for advice or support? Do you make an effort to get together with colleagues on an informal but regular basis? Do you periodically attend professional meetings to make contacts with other key people in your industry? Are you a member of at least one professional association? \_\_\_\_ Do you regularly attend company social events?

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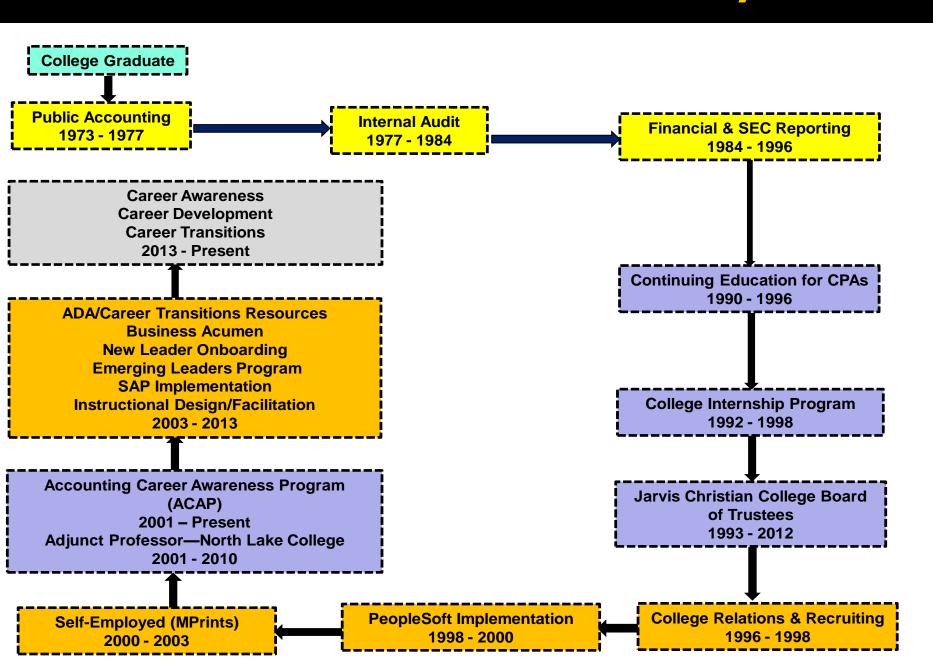
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# **Odell's Career Journey**



# Questions

